



NATIONALLY RECOGNISED  
TRAINING

# CHC32015 Certificate III in Community Services

Release Status:

Current Release 2 - 8/12/2015



## Ashley Institute of Training

Ashley Institute of Training (ASH) offers nationally recognised courses for a wide range of industry sectors.

We are dedicated to helping students achieve their goals, whether it be to start an exciting new career, build and develop existing skills, or to prepare for moving up in your career.

Our trainers are passionate about sharing their extensive experience, and are committed to delivering engaging and interesting classes to prepare students for successful careers.

When you choose ASH you are choosing a trusted, quality registered training organisation (RTO) that has the backing of our ASX listed parent company Ashley Services Group (ASX:ASH).

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

### Career Opportunities:

Residential Support Worker

Community Care Worker

Community Development Worker

Welfare Support Worker

Youth Support Worker

Juvenile Justice Officer



## CHC32015 Certificate III in Community Services

The successful completion of this qualification requires competency to be achieved in 12 units comprising of five (5) core units and seven (7) elective units.

### CORE UNITS

CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment

### ELECTIVE UNITS

CHCDIS003	Support community participation and social inclusion
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCLEG003	Manage legal and ethical compliance
CHCADV001	Facilitate the interests and rights of clients
CHCCCS015	Provide individualised support
BSBWOR301	Organise personal work priorities and development
BSBINM301	Organise workplace information



Proud to be a Queensland Government subsidised training provider

## Enrolment Requirements

There are no formal entry requirements for this qualification. Applicants need minimal level of skills in listening, speaking, reading and writing.

## Training Solutions

Ashley Institute of Training offer tailored training, in a number of different formats being face to face, self paced, research, simulations, and supervised learning activities. This ensures not only are the needs of the employer are met but that all learners develop the job skills required for the qualification they are studying.

The training is conducted by a qualified, industry current, trainer and assessor to ensure the learning is relevant and up to date.

## Duration

This qualification is typically delivered over a minimum duration of 16 weeks.

## Delivery

1 day per week face to face classroom delivery from 9:00am to 5:00pm.

## Funding

ASH will be able to discuss with you the different funding available and cost of training.

### SALISBURY

(Head Office)  
460-492 Beaudesert Rd  
Salisbury  
QLD 4107

### LOGAN

41-43 Station St.  
Logan Central  
QLD 4114

### IPSWICH



117 Brisbane St.  
Ipswich  
QLD 4305

### NORTH LAKES

22 Lakefield Dr.  
North Lakes  
QLD 4509

### GOLD COAST

6 Lawson St.  
Southport  
QLD 4215

 **1300 274 539**  
 **ash.edu.au**

This qualification is delivered by ASH Pty Ltd trading as Ashley Institute of Training RTO ID 20749